

## Refund Policy

We always strive to deliver complete satisfaction for our customers.

However, we are not able to offer a Refund on all of our products and services.

Each of our individual products and services have their own unique Refund Policy and will be clearly stated at the time of purchase.

If you are not sure what the Refund Policy is for a particular product or service before you purchase it, then you should assume that you will not be entitled to a refund, and no refunds will be issued for that product or service.

### **If you are entitled to a Refund:**

We normally process all refund requests within 3 Business Days. Business days are Monday through Friday, 9:00 a.m. to 5:00 p.m., EST.

Once your refund request is processed your access to the private membership site and all related benefits and/or privileges will be immediately cancelled.

Here's how to request a refund:

The method for requesting a refund is by submitting a Help Desk ticket.

You may submit your Help Desk ticket for a refund here:

<http://JeffJohnsonsHelpDesk.com>